



CONDITIONS FOR A LPG RETAIL LICENSE

General conditions:

1. Clear management structures and a brief profile of management should be provided.
2. A licensee must be Zimbabwean registered and should provide CR14 and CR2 forms.
3. A licensee should provide verifiable details of physical addresses, telephone numbers, faxes and any other contact details.
4. This license is site-specific, that is, it permits the retail of LPG **only** at the physical address stated on the face of this license.
5. All licensees shall have suitable facilities as approved by the Zimbabwe Energy Regulatory Authority and the relevant Local Authority.
6. All installations should abide by the requirements of the Environment Management Agency and other statutes applicable to the petroleum fuels trade.
7. License fees shall be payable at the point of application/renewable and are subject to periodic review as deemed appropriate by ZERA.
8. The Authority may at all reasonable times enter the premises of a licensee for the purpose of inspections.
9. A Licensee shall submit returns in terms of Section 43 of the Petroleum Act in the manner prescribed by the Authority.
10. The licensee shall submit to the Authority an annual statement of accounts to the Authority;
11. All records required to be kept in terms of this license shall be retained for a period of at least 5 years;
12. These conditions are subject to review and amendment by ZERA in the light of operational experience.
13. The license shall be subject to cancellation in terms of Section 40 of the Petroleum Act [Chapter 13:22] and section 13 of the LPG regulations of 2014.
14. If the licensee is convicted by a court of law for contravening any term herein the Authority may publish such conviction in the media and the licensee, by the terms hereof, hereby waives its right, if any, to sue the Authority for any liability arising therefrom.
15. The licensee shall indemnify ZERA against any claims which may be made against ZERA by any third party as a result of or in relation to the activities of the Licensee pursuant to the operation of this license.

Special conditions:

1. The licensee shall only sell LPG procured from an entity licensed under the Petroleum Act (Chapter 13:22) of 2006 and the Energy Regulatory Authority Act (Chapter 13:23) of 2011;
2. The licensee shall keep records of all sources of the LPG being sold, which records should be availed to ZERA inspectors or Police Officers who will be carrying out an inspection on site, upon their request;
3. The licensee shall ensure that weighing equipment is calibrated according to the Trade Measures Act (Chapter 14:23);
4. The licensee shall clearly display on site the prices of LPG being sold;
5. Personnel filling LPG shall be appropriately trained and certified to carry out the task;
6. The licensee shall sell LPG that meets specifications as provided in Statutory Instrument 57 of 2014;
7. The licensee shall not sell LPG to other retail licensees;
8. The licensee shall have adequate firefighting equipment on site;
9. The licensee shall not fill LPG into 48kg cylinders at a retail site;
10. The licensee shall not fill or use LPG cylinders that are damaged, tampered with or that are overdue retest or revalidation.
11. The licensee shall report any accident/incident involving LPG to ZERA within 48 hours.